

## **Updates on Grievances Raised (No: UPSB/01/01)**

**Date: 10 February 2026**

Since the previous grievance log provided on 22 October 2025, below are the relevant updates from the Group as at 10 February 2026:

- 1) On 11 August 2025, UPSB issued a group-wide moratorium and Stop Work Order on any land clearing for all greenfield development on mineral soil and peatland.
- 2) On 29 October 2025, this moratorium clarified that the Stop Work Order (SWO) includes ceasing of planting activities on any land previously cleared for greenfield development, with the next step being the development of a suitable Recovery Plan.
- 3) The Group's NDPE policy has been revised to include, among others, commitments that new development areas that will undergo integrated High Conservation Value (HCV) and High Carbon Stock (HCS) assessments, and recognition of 31 December 2015 as the cut-off date for compliance with the provisions of the revised NDPE policy. Both the group wide moratorium, SWO and the revised NDPE policy are publicly available via the group's website ([www.shcm.com.my](http://www.shcm.com.my)).
- 4) In January 2026, UPSB entered into a cooperation agreement with PT Inovasi Digital Untuk Transformasi ("Inovasi") in order to support the development of a Recovery Plan that meets expectations of recognized best practice to meet NDPE requirements. In addition, Inovasi will also be supporting UPSB in strengthening and improving alignment and compliance with the revised NDPE commitments, including technical assistance, capacity building, liability assessments, and support in the development of an appropriate time-bound plan and early-stage selection of recovery sites.
- 5) In addition to this, SHC has engaged an internationally recognised third-party consultant to support our overall NDPE remediation approach, including FPIC compliance gaps, and future recovery efforts.
- 6) With this technical assistance, the Group is actively working on the identification and verification of the total area of deforestation liability within the Group's estates from the 31 December 2015 cutoff date. We are committed to addressing this through the development and implementation of a comprehensive Recovery Plan.
- 7) In order to better address the social grievances, UPSB has engaged the Sarawak Dayak Iban Association ("SADIA") to independently identify and verify the grievances raised in consultation with the community and stakeholders. We will be working with SADIA and others to identify and formulate an acceptable mutually beneficial solution for all parties.

Further updates on the Group's progress will be published on or before May 2026.